

IT at the IIHE

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Support Activities

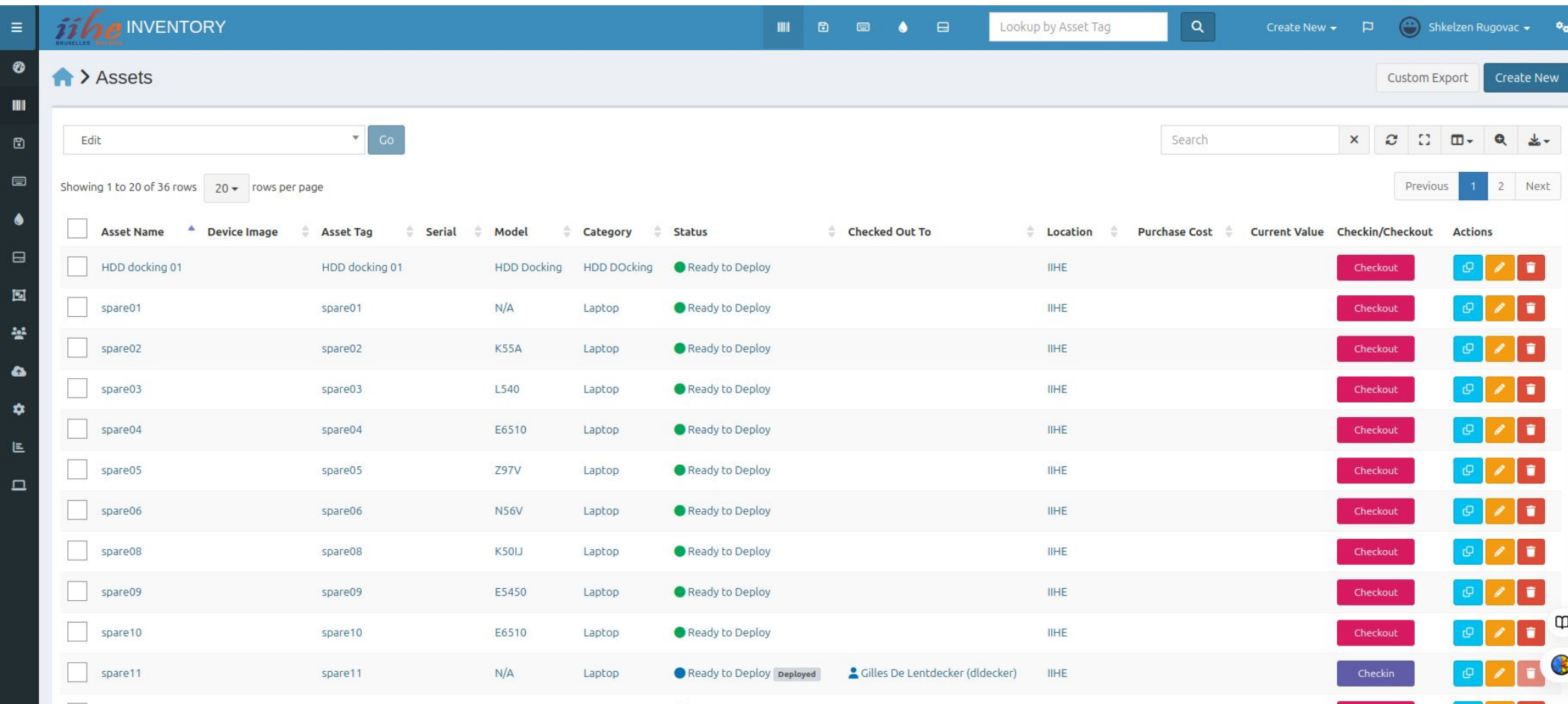
New hardware & Software

- New printer installed at level 1
 - Leased printer from Ricoh
 - New ink cartridges should arrive automatically
=> some hiccups
- Migration web services CentOS7 -> AlmaLinux9
 - Herculean task (~20 VMs, each being a special case)
- Finally ALL machines are now centrally managed
 - Last 2 were very important services:
 - DNS refactoring
 - LDAP directory migration



New tools

- **Snipe-IT**
 - New and improved way to track IT borrows
 - Inventories spare laptops and small items
 - Users receive emails when check-in/check-out



iihe INVENTORY

Lookup by Asset Tag

Create New

Shkelzen Rugovac

Assets

Custom Export Create New

Edit Go

Showing 1 to 20 of 36 rows 20 rows per page

Previous 1 2 Next

Asset Name	Device Image	Asset Tag	Serial	Model	Category	Status	Checked Out To	Location	Purchase Cost	Current Value	Checkin/Checkout	Actions
HDD docking 01		HDD docking 01		HDD Docking	HDD Docking	Ready to Deploy		IIHE			Checkout	
spare01		spare01		N/A	Laptop	Ready to Deploy		IIHE			Checkout	
spare02		spare02		K55A	Laptop	Ready to Deploy		IIHE			Checkout	
spare03		spare03		L540	Laptop	Ready to Deploy		IIHE			Checkout	
spare04		spare04		E6510	Laptop	Ready to Deploy		IIHE			Checkout	
spare05		spare05		Z97V	Laptop	Ready to Deploy		IIHE			Checkout	
spare06		spare06		N56V	Laptop	Ready to Deploy		IIHE			Checkout	
spare08		spare08		K50IJ	Laptop	Ready to Deploy		IIHE			Checkout	
spare09		spare09		E5450	Laptop	Ready to Deploy		IIHE			Checkout	
spare10		spare10		E6510	Laptop	Ready to Deploy		IIHE			Checkout	
spare11		spare11		N/A	Laptop	Ready to Deploy	Deployed	Gilles De Lentdecker (dldecker)			Checkin	

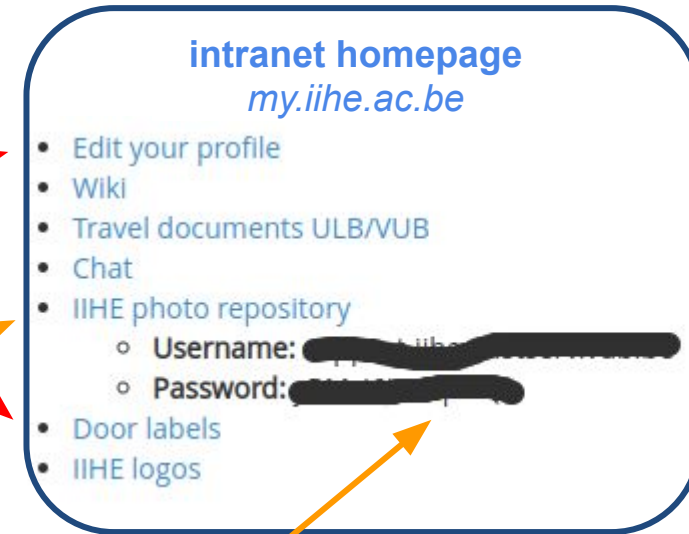
New tools

- **Self print door labels when you change office**

- Update your room number in your profile

- **Immich** as photos repository

- Photoview is no longer maintained
- Immich is under fast development
- Common credentials found on the intranet homepage
- Google photos look and feel



Search your photos

Photos

Explore

Map

Sharing

LIBRARY

Favorites

Albums

Utilities

Archive

Locked Folder

Trash

Albums

AllOwnedShared

Search albums

Create album

Most recent photo

Group by year

2025 (6 Albums)

2025 - RECFA
Sept 2025
73 items • Shared

2025 - Juno
Jul 2023 - Aug 2025
11 items • Shared

2025 - T2_Relocation
Jun - Jul 2025
38 items • Shared

2025 - Visit Spokesperson CMS
Apr 2025
82 items • Shared

2025 - Party Jorgen
Mar 2025
43 items • Shared

2025 - CleanRoom
Feb 2025
113 items • Shared

2024 (3 Albums)

2024 - News
Dec 2024
9 items • Shared

2024 - Annual Meeting
Nov 2024
49 items • Shared

2024 - VUB BBQ
Jun 2024
54 items • Shared

2023 (5 Albums)

2023 - Server Room
Oct 2023
15 items • Shared

2023 - Meeting
Sep 2023
12 items • Shared

2023 - Conference
Aug 2023
25 items • Shared

2023 - Family
Jul 2023
18 items • Shared

2023 - Night City
Jun 2023
10 items • Shared

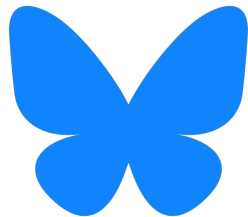
Storage space

0 B of 0 B used

Server Online v2.0.1

Miscellaneous

- VUB Laptops
 - Brand new framework agreement with DELL
- IIHE accounts on Bluesky & LinkedIn



T2B Activities

Move to Nexus (Zellik)



Move to Nexus (Zellik)

- Decision to move to Zellik
 - Agreement between ULB-VUB at the level of the Vice-Rectors
 - Scheduled for end-October 2025 but brought forward to July
(In May, instabilities of the ULB datacenter were discovered)
- Preparation
 - Done in emergency in 2 months
 - Re-organise the racks topology
 - Optimize floor space
 - Stay under the rack limit of power consumption allowed
 - New cable label convention (to comply with the VUB one)
- Buy dedicated network equipment



Move to Nexus (Zellik)



Move to Nexus (Zellik)

~~— Photos of the Racks at Nexus~~

- Instead strict security measures
 - No photos allowed inside
 - Access is very restricted
 - Badge to enter the building
 - Badge + finger prints to pass an airlock to datacenter part
 - Badge + PIN to enter the server room

Move to Nexus (Zellik)

- Benefits of the new housing
 - Increase of the bandwidth from 20 to 30 Gbps to the Grid
 - Power redundancies
 - Greener solution:
 - Solar panels (~5% of the consumption)
 - A wind turbine is foreseen
 - Co-heating with neighborhood buildings foreseen
 - Efficient mist-cooling solution for summer
- Future perspectives
 - Belnet POP physically foreseen for 13 November
 - 100 Gbps link to the Grid (needed by HL-LHC)
 - Close proximity with VUB-VSC clusters (Hydra & Tier1)

Collaboration with VSC

... investigating collaborations was strongly suggested by FWO

- Possibility to use VUB HPC cluster (Hydra) opportunistically
 - T2B is 90% full, Hydra only 70% (on average)
 - We are currently trying to:
 - Run a local cms job on Hydra ✓
 - Set up a 'CE' that sends grid jobs to Hydra ✓
 - Only simulation for now (low I/O)
 - Once Hydra moves to Zellik, we could interconnect our storage and so normal jobs could be an option (earliest next year March)
- Already sharing expertise on technologies:



ceph



- More synergies coming: OS & deployment tool

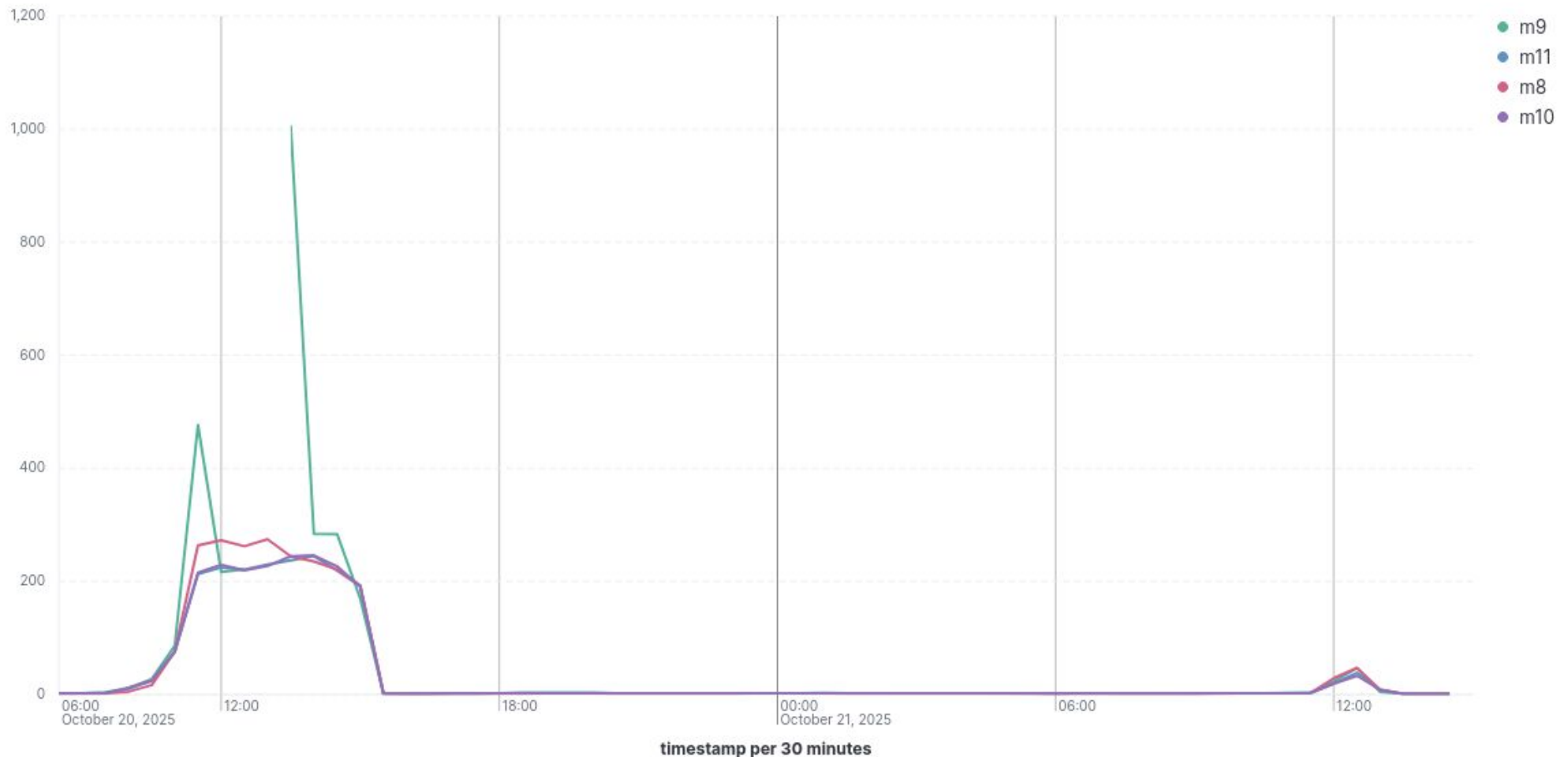


Optimization of the user experience

- Stress tests running every 5 minutes:
 - We monitor:
 - 'ls' performance on /pnfs
 - 'ls' performance on /user
 - performance of a normalised user job
 - git clone
 - cvmfs loading
 - machine load
 - number of running processes
 - nfsstat

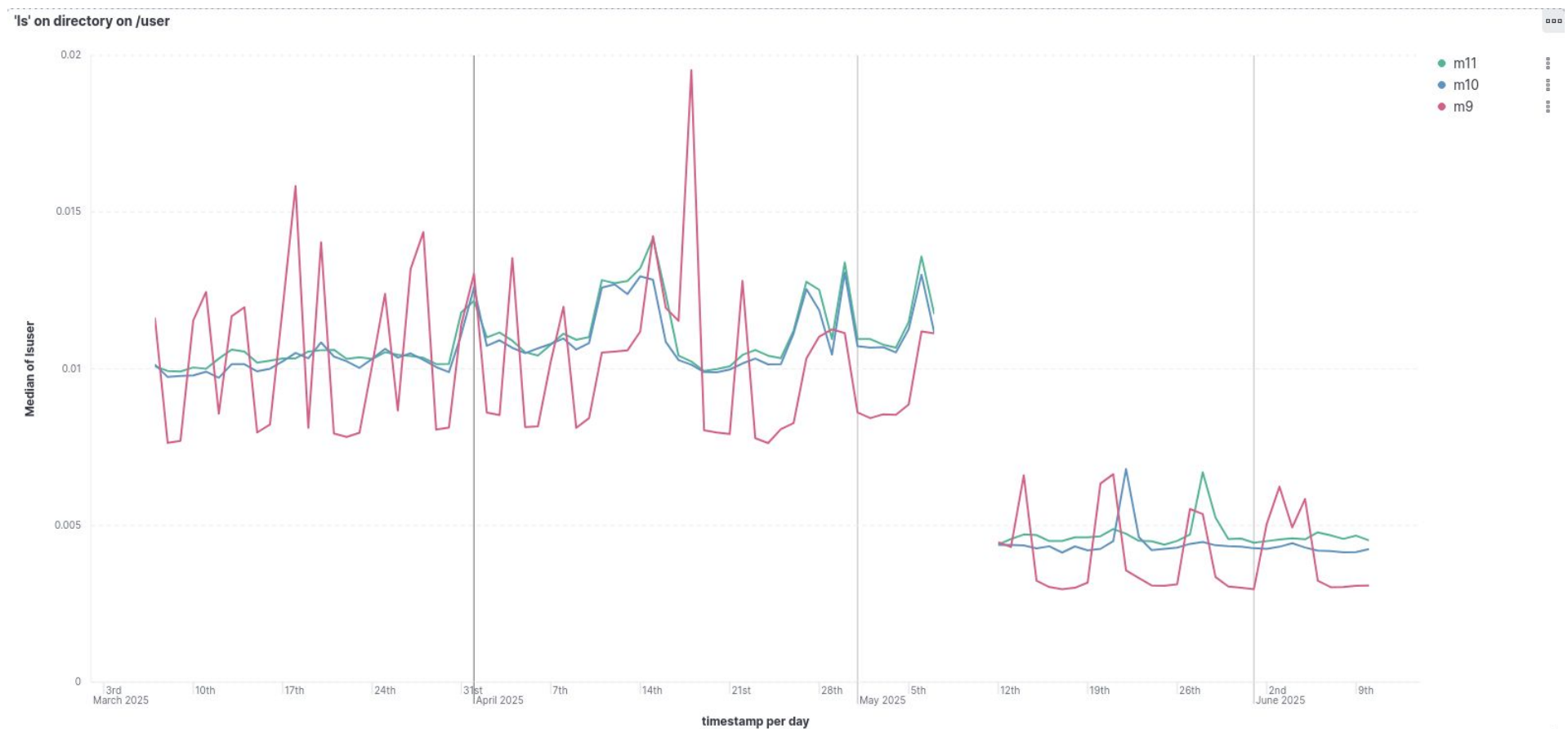
Optimization of the user experience

- Detection of problems and effect of our actions
 - eg /pnfs slowness disappears after restart of the NFS service



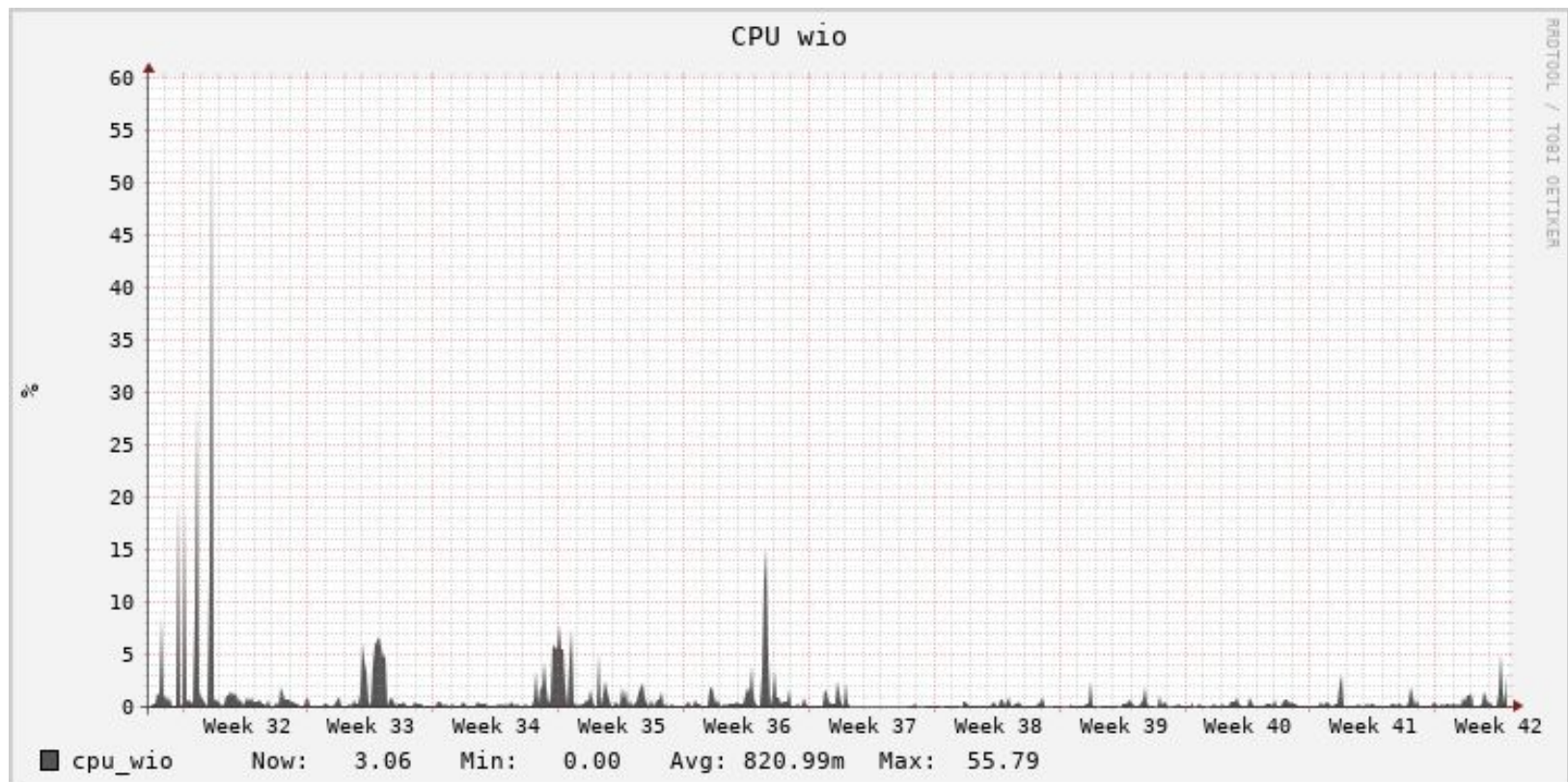
Optimization of the user experience

- Ceph (/user) is more stable thanks to new kernel + new Ceph release



Optimization of the user experience

- Identified some load problems on m9
 - More CPU I/O wait than other machines
 - Solution: switch from HDD to SSD



The IT team



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Thanks ! Questions ?

chat.iihe.ac.be



Backup slides

Move to Nexus (Zellik)

- Benefits of the new housing
 - Increase of the bandwidth from 20 to 30 Gbps to GEANT

Up/Down bandwidth in [Gbps] during 1 YEAR



In: 23.67PB

Out: 9.83PB

Some News

- Harica certificates for Grid (replacing Sectigo)
 - Server certificates (SSL + IGTF)
 - ULB & VUB members can use it through Univ. IDP
 - See wiki page for HowTo for User Grid Cert
- Software upgrades
 - HTcondor release 24.0
 - Preparing dCache 10.2, OpenNebula 7, Ceph Squid
- Cluster migration to AlmaLinux9 continues
 - EL7 machines to be decommissioned
 - **Stop on 1/1/2026**
 - Still possible to use EL7 via container
- 2 new Virtual Organizations: Ship, Virgo